

HANOI LAW UNIVERSITY**INFORMATION OF NEW POINTS OF THE DISSERTATION**

Dissertation topic: *“Improving law on complaints and complaint settlement of Lao People's Democratic Republic - Lessons learned from Vietnam”*

Specialization: Constitutional Law and Administrative Law

Code: 9380102

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Training Institution: Hanoi Law University

SUMMARY OF THE NEW POINTS OF THE DISSERTATION

The dissertation is a systematic study of theoretical, legal and practical issues of implementing law on complaints and complaint settlement of Laos based on the experiences of Vietnam. The dissertation has inherited the results of researches related to the dissertation topic. Moreover, the dissertation has new contributions as follow:

- The first, the dissertation has inherited, systematized, developed and improved the theoretical foundation of complaints, complaint settlement and law on complaints and complaint settlement of Laos on the general basis of these issues in Vietnam.

- The second, the dissertation has assessed the current situation of law on complaints and complaint settlement of Laos, especially pointed out inadequate and unsuitably issues that need to be improved by law on complaints and complaint settlement of Laos.

- The third, the dissertation has analyzed, evaluated and drawn valuable experiences in building and improving law and implementation reality of law on complaints and complaint settlement of Vietnam to improve law on complaints and complaint settlement of Laos.

- The fourth, the dissertation has proposed solutions to improve law and the effectiveness of implementing law on complaints and complaint settlement of Laos in the future.

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